LMS365 by ELEARNINGFORCE International Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: LMS365 iOS App v. 2.25.18

Report Date: 12/01/2022

Product Description:

LMS365 is a modern, secure, and cloud-based learning management system that's built into Microsoft 365 and Teams.

The solution integrates learning management system technology with Microsoft 365, SharePoint, Teams, and Viva Learning to provide an intelligent, integrated, and human-centered learning experience. LMS365 is easily accessible from your browser, the LMS365 mobile app, and Microsoft Teams—enabling companies to deliver training in any context, anytime, anywhere, for everyone.

The anatomy of LMS365 is structured intuitively with all necessary elements, courses, plans, catalogs (as well as rewards and transcripts), promising everyone in the organization a seamless and interactive learning experience.

Contact Information:

customersuccess@lms365.com.

Evaluation Methods Used:

This conformance report is the result of an accessibility audit conducted by a third-party company specializing in accessibility testing, auditing, and remediation, Microassist Inc. As noted below, the audit was performed to the Web Content Accessibility Guideline (WCAG) 2.1 Level AA standard.

The audit used manual tests to confirm product conformance. The following applications were used as part of the audit to identify and report potential accessibility issues:

- Mobile OS: iOS 15.5
- Assistive Technologies for Manual Testing: VoiceOver, Switch Control, Zoom, Paciello Group Color Contrast Analyzer

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
• EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations

1.1.1 Non-text Content (Level A)
Also applies to:
EN 301 549 Criteria
  • 9.1.1.1 (Web)
  • 10.1.1.1 (Non-web document)
  • 11.1.1.1.1 (Open Functionality Software)
  • 11.1.1.1.2 (Closed Functionality Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Software: Partially Supports	Software: The new notifications icon in the notifications tab lacks alternative text content.
		
		The star rating icons in course catalog listing items and course descriptions lack alternative text content.
		
		The notifications status icon in the notifications page items lacks alternative text content.
		
		The login text field status icons lack alternative text content.
		
		The logo image in the login page lacks alternative text content.

1.2.1 Audio-only and Video-only (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
  • 9.1.2.1 (Web)
  • 10.1.2.1 (Non-web document)
  • 11.1.2.1.1 (Open Functionality Software)
  • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Software: Supports	Software: The application does not contain video-only or audio-only content.

Criteria	Conformance Level	Remarks and Explanations

1.2.2 Captions (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.1.2.2 (Web)
   • 10.1.2.2 (Non-web document)
   • 11.1.2.2 (Open Functionality Software)
   • 11.1.2.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Software: Supports	Software: The application does not contain prerecorded multimedia.

1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.1.2.3 (Web)
   • 10.1.2.3 (Non-web document)
   • 11.1.2.3.1 (Open Functionality Software)
   • 11.1.2.3.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Software: Supports	Software: The application does not contain prerecorded multimedia.

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially Supports	Software: The visible filter options groupings are not programmatically determinable. The course enrollment confirmation message closes automatically after a few seconds. The application pages lack heading element markup or content.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially Supports	Software: The site and dashboard section selection menus do not directly follow the triggering menu buttons in the application reading and navigation order.

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: The application instructions do not rely on sensory characteristics to identify information or interactive elements.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially Supports	Software: The application uses color as the only visible indication of the footer tabs control active state.

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: The application does not contain auto playing audio content.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially Supports	Software: The filter, search and sort icon buttons in the application page headers are not operable by VoiceOver and Switch Control users. The back arrow icon buttons in the page header are not operable by VoiceOver and Switch Control users. The three-dot icon button in the course description and notifications detail page headers is not operable by VoiceOver and Switch Control users. The star rating functionality in the course description page is not operable by VoiceOver and Switch Control users.

Criteria	Conformance Level	Remarks and Explanations

2.1.2 No Keyboard Trap (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.2.1.2 (Web)
    • 10.2.1.2 (Non-web document)
    • 11.2.1.2 (Open Functionality Software)
    • 11.2.1.2 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Software: Supports	Software: The application does not trap user agent focus in any interactive content.

2.1.4 Character Key Shortcuts (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
    • 9.2.1.4 (Web)
    • 10.2.1.4 (Non-web document)
    • 11.2.1.4.1 (Open Functionality Software)
    • 11.2.1.4.2 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Software: Supports	Software: The application does not contain single character key shortcuts.

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: The application content does not impose any non-essential time limit.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: The application content does not move, automatically update, or contain animation.

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Supports	Software: No application content flashes or blinks.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Software: Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: The application pages have title information to distinguish them from one another.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: The application focus order follows the visible order of elements and logical reading order.

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: The application links contain perceivable content to convey their purpose in conjunction with the surrounding text context.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: The application content does not rely on path-based or multipoint gestures to operate any interactive element.

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: No application events are activated on the down-click event; pointer actions can be cancelled.
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Partially Supports	Software: The accessible name of the application input fields with no programmatically associated label does not match the visibly associated label content.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: The application content does not rely on device movement for any functionality.
3.1.1 Language of Page (Level A) Also applies to:	Software: Supports	Software: The application language is programmatically determinable from property values.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: No changes of context occur when any interface components receive focus.

Criteria	Conformance Level	Remarks and Explanations

3.2.2 On Input (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.3.2.2 (Web)
   • 10.3.2.2 (Non-web document)
   • 11.3.2.2 (Open Functionality Software)
   • 11.3.2.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Software: Partially Supports	Software: The application filter and search input fields alter the result data as selections are made or data is entered into search fields.

3.3.1 Error Identification (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.3.3.1 (Web)
   • 10.3.3.1 (Non-web document)
   • 11.3.3.1.1 (Open Functionality Software)
   • 11.3.3.1.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Software: Supports	Software: Input errors in the application are identified and described to users in text.

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Does Not Support	Software: The course catalog listing item information and detail icon buttons lack programmatically determinable label content. The switch controls in the settings page lack programmatically determinable label content. The option button controls in the filter dialogs lack programmatically determinable label content. The course actions button in the dashboard lacks programmatically determinable label content. The notifications item action buttons in the notifications page lack programmatically determinable label content. The username text field and URL tenant button in the login page lack programmatically determinable label content.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: The application does not have any apparent parsing errors.

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially Supports	Software: The account settings controls lack programmatically determinable button widget roles. The site and section menu controls lack programmatically determinable button widget roles. The course information modal dialog lacks any programmatically determinable role or name attribution. The course description page tabs widget functionality lacks any programmatically determinable role, relationship, or state attribution. The expand/collapse controls in the course description lack programmatically determinable disclosure widget roles. The reset controls in the filter dialogs lack programmatically determinable button widget roles. The dashboard page tabs widget functionality lacks any programmatically determinable role, relationship, or state attribution.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations

1.2.4 Captions (Live) (Level AA)
Also applies to:
EN 301 549 Criteria
    • 9.1.2.4 (Web)
    • 10.1.2.4 (Non-web document)
    • 11.1.2.4 (Open Functionality Software)
    • 11.1.2.4 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Software: Supports	Software: The application does not contain live broadcast synchronized multimedia.

1.2.5 Audio Description (Prerecorded) (Level AA)
Also applies to:
EN 301 549 Criteria
    • 9.1.2.5 (Web)
    • 10.1.2.5 (Non-web document)
    • 11.1.2.5 (Open Functionality Software)
    • 11.1.2.5 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Software: Supports	Software: The application does not contain prerecorded multimedia.

Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Partially Supports	Software: The dashboard page content is not fully visible in landscape orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: The application does not collect user data in the categories requiring input purpose identification.

Criteria	Conformance Level	Remarks and Explanations

1.4.3 Contrast (Minimum) (Level AA)
Also applies to:
EN 301 549 Criteria
  • 9.1.4.3 (Web)
  • 10.1.4.3 (Non-web document)
  • 11.1.4.3 (Open Functionality Software)
  • 11.1.4.3 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Software: Partially Supports	Software: The following application content does not meet contrast requirements for text elements:
		
		• The orange and white color combination used in application buttons, the application header, and the main content links.
		• The footer tabs controls text content.
		• The grey plain text used in application pages, such as settings.
		• The select input options list heading text.
		• The "No Results" text for application pages with no content.

1.4.4 Resize text (Level AA)
Also applies to:
EN 301 549 Criteria
  • 9.1.4.4 (Web)
  • 10.1.4.4 (Non-web document)
  • 11.1.4.4.1 (Open Functionality Software)
  • 11.1.4.4.2 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Software: Does Not Support	Software: The application does not allow users to zoom text to 200% using platform OS settings.

Criteria	Conformance Level	Remarks and Explanations

1.4.5 Images of Text (Level AA)
Also applies to:
EN 301 549 Criteria
    • 9.1.4.5 (Web)
    • 10.1.4.5 (Non-web document)
    • 11.1.4.5.1 (Open Functionality Software)
    • 11.1.4.5.2 (Closed Software) – Does not apply
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Software: Supports	Software: The application does not contain apparent images of text that are not logotypes.

1.4.10 Reflow (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
    • 9.1.4.10 (Web)
    • 10.1.4.10 (Non-web document)
    • 11.1.4.10 (Open Functionality Software)
    • 11.1.4.10 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Software: Supports	Software: The application content does not require two-dimensional scrolling at high value zoom settings.

Criteria	Conformance Level	Remarks and Explanations

1.4.11 Non-text Contrast (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
   • 9.1.4.11 (Web)
   • 10.1.4.11 (Non-web document)
   • 11.1.4.11 (Open Functionality Software)
   • 11.1.4.11 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Software: Partially Supports	Software: The following application content does not meet contrast requirements for non-text elements:
		
		   • The footer tabs control icon colors.
		   • The star rating icon colors.
		   • The default user icon image color.
		   • The login username field status icon colors.

1.4.12 Text Spacing (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
   • 9.1.4.12 (Web)
   • 10.1.4.12 (Non-web document)
   • 11.1.4.12 (Open Functionality Software)
   • 11.1.4.12 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Software: Supports	Software: There is no loss of content or functionality with user text spacing rules applied.

1.4.13 Content on Hover or Focus (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
   • 9.1.4.13 (Web)
   • 10.1.4.13 (Non-web document)
   • 11.1.4.13 (Open Functionality Software)
   • 11.1.4.13 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Software: Supports	Software: The application content activated by hover or focus is hoverable, dismissible, and persistent.

2.4.5 Multiple Ways (Level AA) Also applies to:	Software: Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially Supports	Software: Heading and label text content is descriptive of the corresponding field or content section.

Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: The interactive objects in the application show visible indication on user agent focus.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: The application does not contain content which deviates from the programmatically determinable language of the application page.

Criteria	Conformance Level	Remarks and Explanations

3.2.3 Consistent Navigation (Level AA)
Also applies to:
EN 301 549 Criteria
    • 9.3.2.3 (Web)
    • 10.3.2.3 (Non-web document) – Does not apply
    • 11.3.2.3 (Open Functionality Software) – Does not apply
    • 11.3.2.3 (Closed Software) – Does not apply
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software) – Does not apply to non-web software
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs) – Does not apply to non-web docs
	Software: Not Applicable	

3.2.4 Consistent Identification (Level AA)
Also applies to:
EN 301 549 Criteria
    • 9.3.2.4 (Web)
    • 10.3.2.4 (Non-web document) – Does not apply
    • 11.3.2.4 (Open Functionality Software) – Does not apply
    • 11.3.2.4 (Closed Software) – Does not apply
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software) – Does not apply to non-web software
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs) – Does not apply to non-web docs
	Software: Not Applicable	

Criteria	Conformance Level	Remarks and Explanations

3.3.3 Error Suggestion (Level AA)
Also applies to:
EN 301 549 Criteria
    • 9.3.3.3 (Web)
    • 10.3.3.3 (Non-web document)
    • 11.3.3.3 (Open Functionality Software)
    • 11.3.3.3 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Software: Supports	Software: The application does not restrict data input formatting and data types for user input.

3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)
Also applies to:
EN 301 549 Criteria
    • 9.3.3.4 (Web)
    • 10.3.3.4 (Non-web document)
    • 11.3.3.4 (Open Functionality Software)
    • 11.3.3.4 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Software: Supports	Software: The application does not collect user data to create financial or legal commitments.

Criteria	Conformance Level	Remarks and Explanations

4.1.3 Status Messages (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
    • 9.4.1.3 (Web)
    • 10.4.1.3 (Non-web document)
    • 11.4.1.3 (Open Functionality Software)
    • 11.4.1.3 (Closed Software) – Does not apply
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Software: Not Applicable	

Table 3: Success Criteria, Level AAA

Notes: The product was not evaluated for level AAA criterion

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Some features of the product, such as the various tabs widgets used to control page content, may not be fully understandable for users without vision.
302.2 With Limited Vision	Partially Supports	Some features of the product, such as the hardcoded font size, may not be fully perceivable for users with limited vision.
302.3 Without Perception of Color	Partially Supports	Some features of the product, header and footer text, and icon content may not be fully perceivable for users without perception of color.
302.4 Without Hearing	Supports	The product features do not significantly impact users without hearing.
302.5 With Limited Hearing	Supports	The product features do not significantly impact users with limited hearing.
302.6 Without Speech	Supports	The product features do not significantly impact users without speech.
302.7 With Limited Manipulation	Partially Supports	Some features of the product, such as the header filter/sort and navigation controls, may not be fully operable for users with limited manipulation.
302.8 With Limited Reach and Strength	Supports	The product features do not significantly impact users with limited reach or strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The product features do not significantly impact users with limited language,

Criteria	Conformance Level	Remarks and Explanations
		cognitive, or learning abilities.

Chapter 4: Hardware

Notes: The product does not contain a hardware component and was not evaluated under Chapter 4.

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Partially Supports	The application does not respond to user settings for platform font size.
502.2.2 No Disruption of Accessibility Features	Partially Supports	The application does not respond to platform font size changes.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	The name, properties, role, and state of application objects is programmatically determinable.
502.3.2 Modification of Object Information	Supports	The properties and states of user controllable application objects can be set programmatically.
502.3.3 Row, Column, and Headers	Supports	The application does not contain data tables.
502.3.4 Values	Supports	The values associated with application objects are programmatically determinable.
502.3.5 Modification of Values	Supports	The values of user controllable application objects can be set programmatically.
502.3.6 Label Relationships	Does Not Support	The majority of the application input fields lack programmatically determinable relationships with visually associated label text.

Criteria	Conformance Level	Remarks and Explanations
502.3.7 Hierarchical Relationships	Supports	The hierarchical structure of the application layout and components is programmatically determinable.
502.3.8 Text	Supports	All text objects in the application are programmatically determinable and perceivable through assistive technology.
502.3.9 Modification of Text	Supports	The content and attributes of user controllable text in the application can be set programmatically.
502.3.10 List of Actions	Supports	The set of available actions on any application object is programmatically determinable.
502.3.11 Actions on Objects	Supports	All application object actions can be activated programmatically.
502.3.12 Focus Cursor	Supports	The application provides information to allow tracking of focus programmatically.
502.3.13 Modification of Focus Cursor	Supports	Focus state and selection attributes of user controllable application objects can be set programmatically.
502.3.14 Event Notification	Supports	The application provides information to alert users to changes in the state, value, or name of a component.
502.4 Platform Accessibility Features	Supports	The application does not interfere with platform accessibility settings for modifying the mentioned options, such as Key Repeat, speech output, and alternative for speech feedback.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	The application does not interfere with users' preferences from platform settings for color, contrast, or font styling.
503.3 Alternative User Interfaces	Supports	The application does not provide an alternative user interface that functions as assistive technology.

Criteria	Conformance Level	Remarks and Explanations
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Supports	The application does not contain prerecorded multimedia.
503.4.2 Audio Description Controls	Supports	The application does not contain prerecorded multimedia.
[504 Authoring Tools](#)	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See [WCAG 2.x](#) section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	The application is not an authoring tool.
504.2.2 PDF Export	Not Applicable	The application is not an authoring tool.
504.3 Prompts	Not Applicable	The application is not an authoring tool.
504.4 Templates	Not Applicable	The application is not an authoring tool.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
[602 Support Documentation](#)	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	The application documentation does not list or explain the accessibility and compatibility features required by Chapter 5.
602.3 Electronic Support Documentation	See [WCAG 2.x](#) section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Support documentation is not provided in non-electronic formats.
[603 Support Services](#)	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	The support services do not include information on the accessibility and compatibility features required by 602.2.
603.3 Accommodation of Communication Needs	Supports	User support is provided through an online helpdesk and live text chat.

EN 301 549 Report

Notes: This product was not evaluated under EN 301 549 accessibility standards.

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The information in this document describes the ability of the LMS365 product to support the standards indicated in the Applicable Standards/Guidelines section of this document. The document is for informational purposes and represents the current state of the product as of the date of publication. As a dynamic and evolving information system, future issues may arise after the date of publication.

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